



**eRx - Electronic Prescribing**

## eRx - Electronic Prescribing

### Rx Fill

The pharmacy sends an Rx Fill message to the prescribing provider each time the ordered medication is dispensed. *NOTE: This process requires no user action.*

The number of ordered refills displays in the **Refills** column. This is the total number of refills including completed fills.

Rx	Quantity	Refills	Fills completed	Provider	Written
50 mg tablet - Take one tablet per day after lunch. Do not take after 2:00 PM.	30 Tablets	2	0	Wayne Best MD	04/23/2020

When the pharmacy dispenses the medication and sends an RxFill message, the update displays in the **Fills completed** column.

Rx	Quantity	Refills	Fills completed	Provider	Written
50 mg tablet - Take one tablet per day after lunch. Do not take after 2:00 PM.	30 Tablets	2	1	Wayne Best MD	05/27/2020

This column usually increases by 1, but partial fills are supported.

The user can also check the **Activity Log** to review the fill history.

Rx	Quantity	Refills	Fills completed	Provider	Written
50 mg tablet - Take one tablet per day after lunch. Do not take after 2:00 PM.	30 Tablets	2	1	Wayne Best MD	05/27/2020

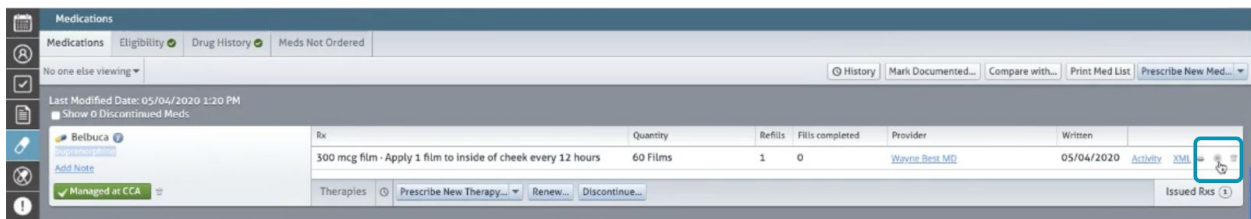
Activity	Date/Time
Received fill notification from VA Pharmacy 10.6MU Surescripts Filled.	05/27/2020 4:20 PM
eRx verified.	05/27/2020 4:16 PM
Sent to VA Pharmacy 10.6MU (with SURESCRIPTS LLC).	05/27/2020 4:16 PM
Issued.	05/27/2020 4:16 PM
Created.	05/27/2020 4:16 PM

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### Cancel Rx

The prescriber decides to cancel treatment or drug usage and uses the system to notify the pharmacy.

The user clicks the **X** button on the right side of the screen next to a specific rx.



A popup will display. By clicking the **Send** button, the system notifies the pharmacy of the cancellation. Otherwise, the prescriber can cancel this action by clicking the **Cancel** button.



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A **Cancel Pending** sign displays next to the drug until the pharmacy acknowledges the cancellation.

The screenshot shows the 'Medications' section of the eRx interface. The medication 'prednisONE' is listed with a status of 'Cancel pending' highlighted in a red box. The table below shows the details of the prescription:

Rx	Quantity	Refills	Fills completed	Provider	Written
.5 mg tablet · Take one per day	1 Tablet	3	0	Wayne Best MD	05/12/2020

*NOTE: This process is asynchronous. The pharmacy can take time to acknowledge.*

When the pharmacy acknowledges the cancellation, the sign will change to **Cancelled**. Users can also check **Activity Log** to view the cancellation status.

The screenshot shows the 'Medications' section of the eRx interface. The medication 'prednisONE' is listed with a status of 'Cancelled' highlighted in a red box. An activity log window is open on the right side of the screen, showing the following entries:

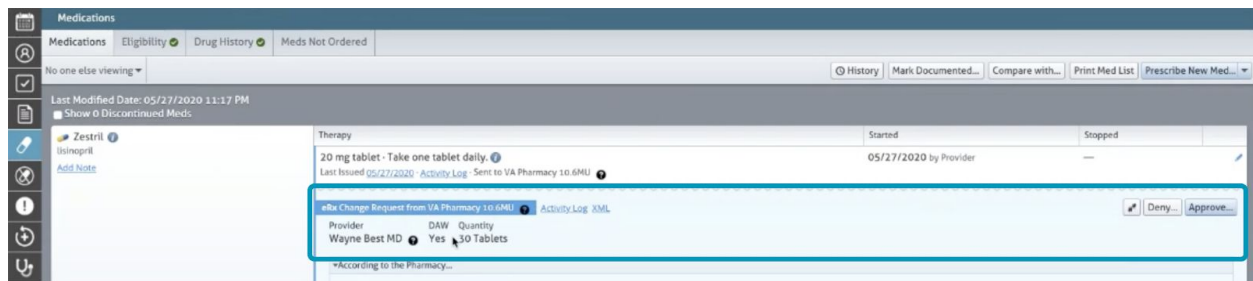
- Cancel. APPROVED: No dispenses made. 05/12/2020 2:00 PM Surescripts
- eRx verified. 05/12/2020 1:51 PM escribeHOST
- Sent to TK Pharmacy 10.6MU (with SURESCRIPTS LLC). 05/12/2020 1:51 PM Wayne Best
- Issued. 05/12/2020 1:51 PM Wayne Best
- Created. 05/12/2020 1:51 PM Wayne Best

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### Change Rx

The pharmacy requests a drug or dose change. The prescriber has to accept the change for it to become effective, or deny the change.

A light blue ribbon displays next to the drug indicating a change request, reading: **“Change Request”**.



There are three types of request: **Generic Substitution**; **Prior Authorization** and **Therapeutic Interchange**.

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### Generic Substitution

Pharmacy requests to change the drug. The prescriber can **Deny** or **Approve** the change.

The screenshot shows the 'Medications' section of the eRx system. A medication entry for 'Zestril' (lisinopril) is shown with a 'Therapy' of '20 mg tablet - Take one tablet daily'. A modal window titled 'eRx Change Request from VA Pharmacy 10.6MU' is open, displaying the following details:

Provider	DAW	Quantity
Wayne Best MD	Yes	30 Tablets

According to the Pharmacy...

Prescribed	Requested
ZESTRIL 20 MG TABLET	LISINAPRIL 20 MG TABLET
Take one tablet daily.	Take one tablet daily.
30 Tablets - 3 Refills	30 Tablets - 3 Refills
Substitutions not allowed by prescriber (i.e. DAW)	Substitutions allowed
Written 02/01/2017	Written 02/01/2017

Pharmacist Note: Please allow generic substitution

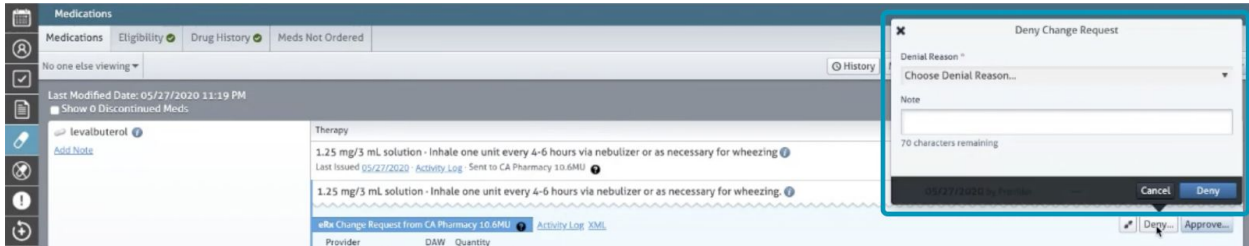
Buttons: Deny... Approve...

To approve the change, click the **Approve** button. Write the **Note** and click **Approve**. The Note is not mandatory.

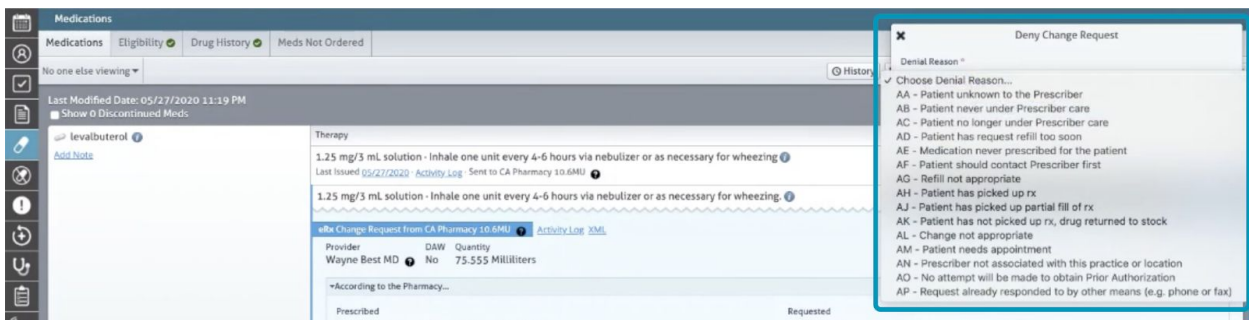
The screenshot shows the 'Approve Change Request' dialog box. The 'Note' field contains the text 'approve notes' and shows '57 characters remaining'. The dialog has 'Cancel' and 'Approve' buttons. The background shows the same medication entry as the previous screenshot.

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To deny the change, the user clicks the **Deny** button.



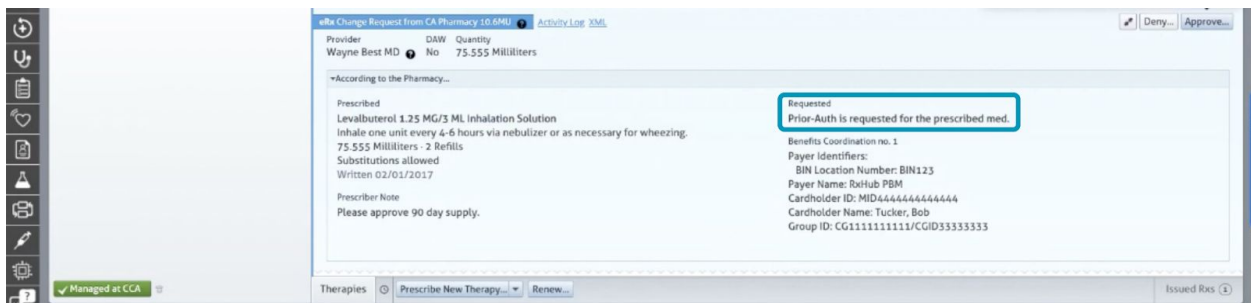
Choose a denial reason and write the Note. Click **Deny**.



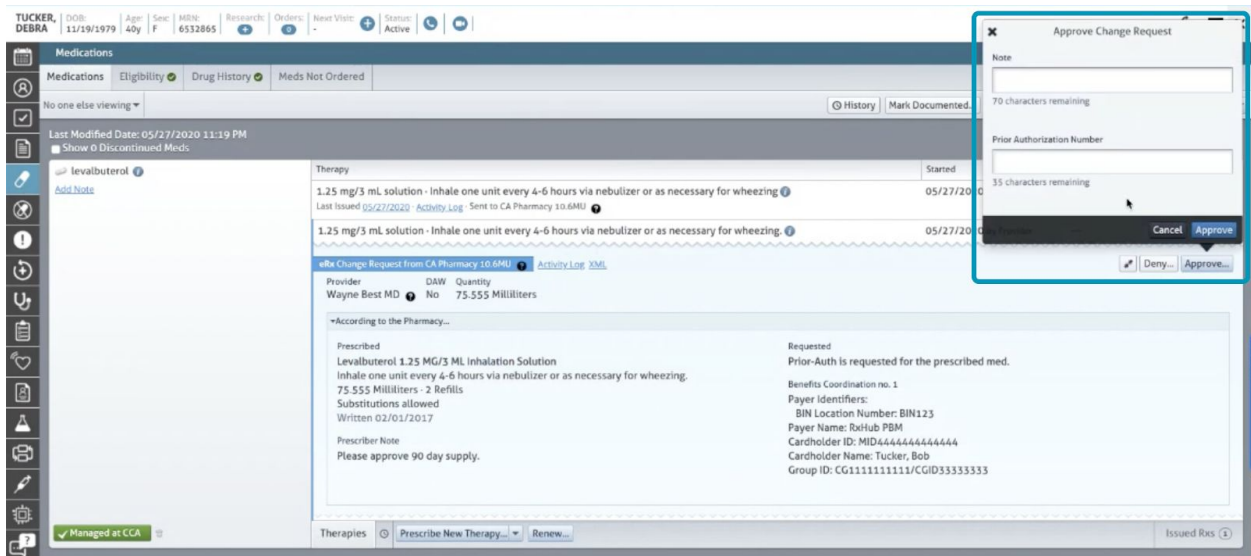
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### Prior Authorization

Pharmacy requests a Prior Authorization Number. The prescriber calls PBM and asks for a Prior Authorization Number.



Click the **Approve** button. Write the Note and **Prior Authorization Number**. **Deny** is the same process as we saw before.

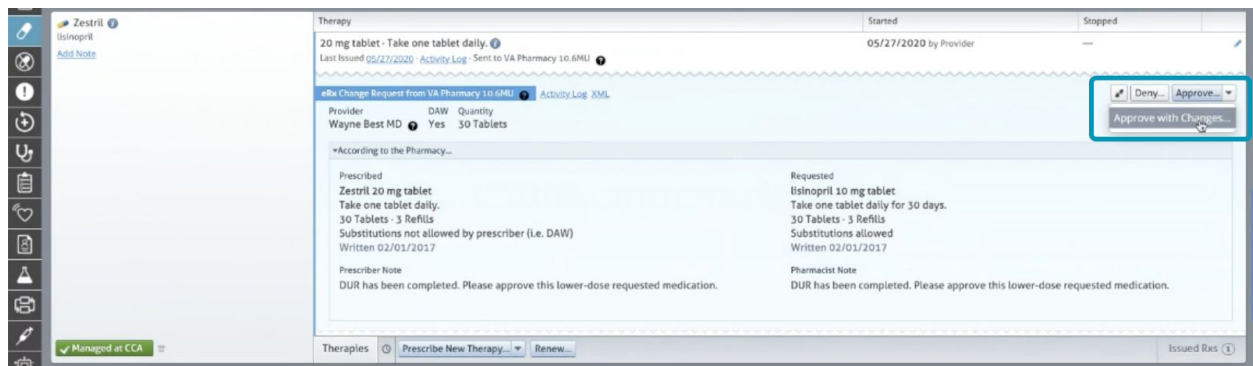




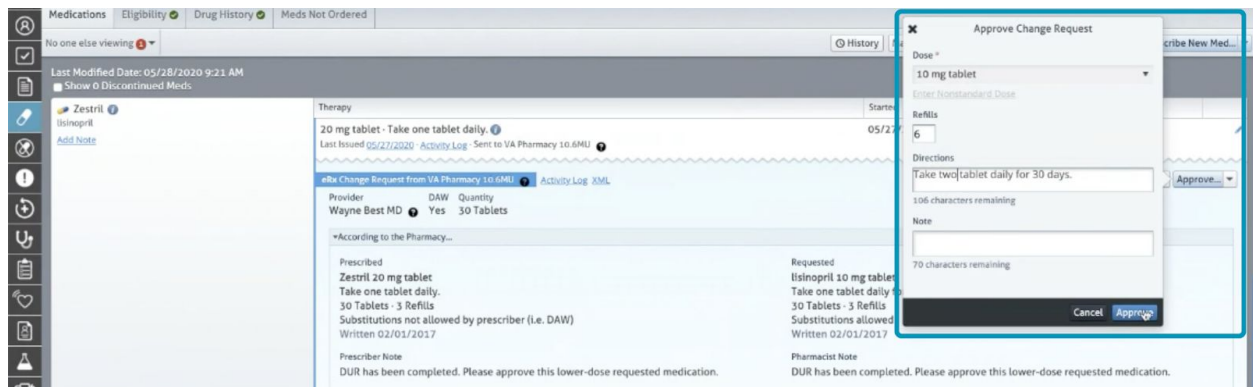
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### Therapeutic Interchange

Pharmacy requests a change in drug or dose. The prescriber can **Deny** as we saw before or **Approve** with or without changes.

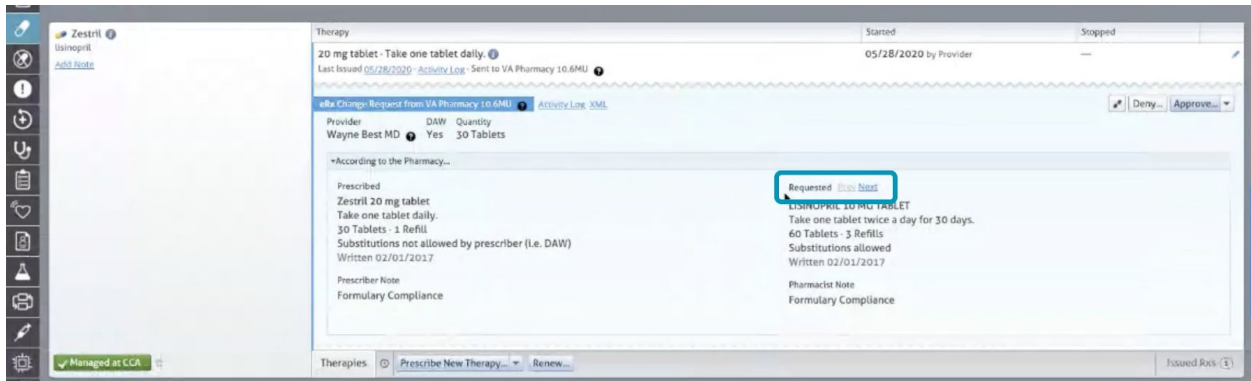


Approve without changes is the same process as we saw before. Approve with Changes allows the prescriber to edit the prescription. Click **Approve** in order to finish the process.



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The Pharmacy can offer more than one choice of change. In that case the Prescriber clicks the **Next** button next to the drug requested until the preferred choice displays on screen.



The screenshot displays the eRx interface for a therapy named "Zestril". The therapy details include:

- Therapy:** 20 mg tablet - Take one tablet daily.
- Status:** Started (05/28/2020 by Provider)
- Last Issued:** 05/28/2020 - Activity Log - Sent to VA Pharmacy 10.6MU
- Request:** 10.6MU - Request from VA Pharmacy 10.6MU - Activity Log XML
- Provider:** Wayne Best MD
- DAW:** Yes
- Quantity:** 30 Tablets

The interface shows two columns of information under the heading "According to the Pharmacy...":

Prescribed	Requested <b>Next</b>
Zestril 20 mg tablet	LISINPAPRIL 10 MG TABLET
Take one tablet daily.	Take one tablet twice a day for 30 days.
30 Tablets - 1 Refill	60 Tablets - 3 Refills
Substitutions not allowed by prescriber (i.e. DAW)	Substitutions allowed
Written 02/01/2017	Written 02/01/2017
Prescriber Note Formulary Compliance	Pharmacist Note Formulary Compliance

The "Requested" section is highlighted with a red box, and the "Next" button is visible next to it. The interface also includes a sidebar with navigation icons and a bottom bar with "Therapies", "Prescribe New Therapy...", "Renew...", and "Issued Rx's (1)".