escribeHOST

eRx - Electronic Prescribing

Rx Fill

The pharmacy sends an Rx Fill message to the prescribing provider each time the ordered medication is dispensed. *NOTE: This process requires no user action*.

The number of ordered refills displays in the **Refills** column. This is the total number of refills including completed fills.

When the pharmacy dispenses the medication and sends an RxFill message, the update displays in the **Fills completed** column.

This column usually increases by 1, but partial fills are supported.

The user can also check the **Activity Log** to review the fill history.

Cancel Rx

The prescriber decides to cancel treatment or drug usage and uses the system to notify the pharmacy.

The user clicks the **X** button on the right side of the screen next to a specific rx.
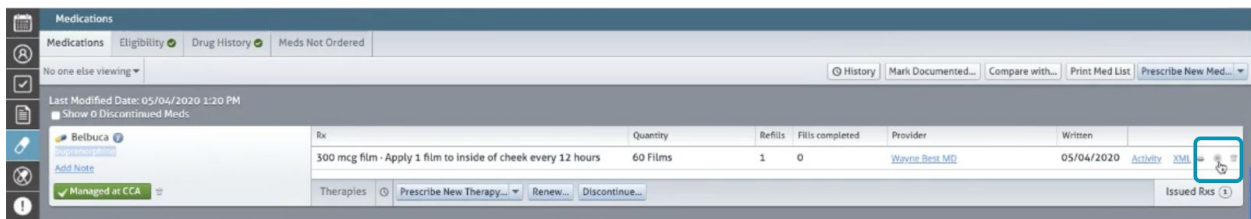
A popup will display. By clicking the **Send** button, the system notifies the pharmacy of the cancellation. Otherwise, the prescriber can cancel this action by clicking the **Cancel** button.

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A **Cancel Pending** sign displays next to the drug until the pharmacy acknowledges the cancellation.

NOTE: This process is asynchronous. The pharmacy can take time to acknowledge.

When the pharmacy acknowledges the cancellation, the sign will change to **Cancelled**. Users can also check **Activity Log** to view the cancellation status.

Change Rx

The pharmacy requests a drug or dose change. The prescriber has to accept the change for it to become effective, or deny the change.

A light blue ribbon displays next to the drug indicating a change request, reading: **"Change Request"**.
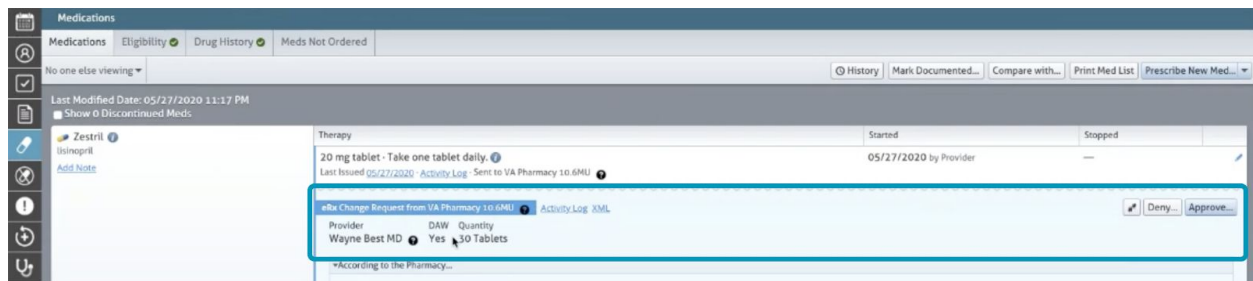
There are three types of request: **Generic Substitution**; **Prior Authorization** and **Therapeutic Interchange**.

Generic Substitution

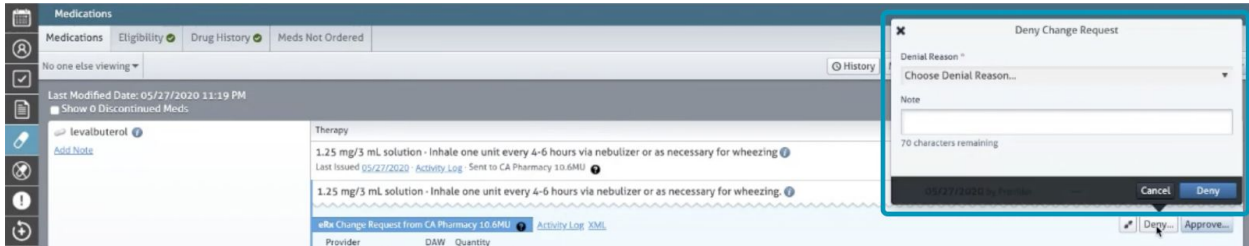Pharmacy requests to change the drug. The prescriber can **Deny** or **Approve** the change.

To approve the change, click the **Approve** button. Write the **Note** and click **Approve**. The Note is not mandatory.
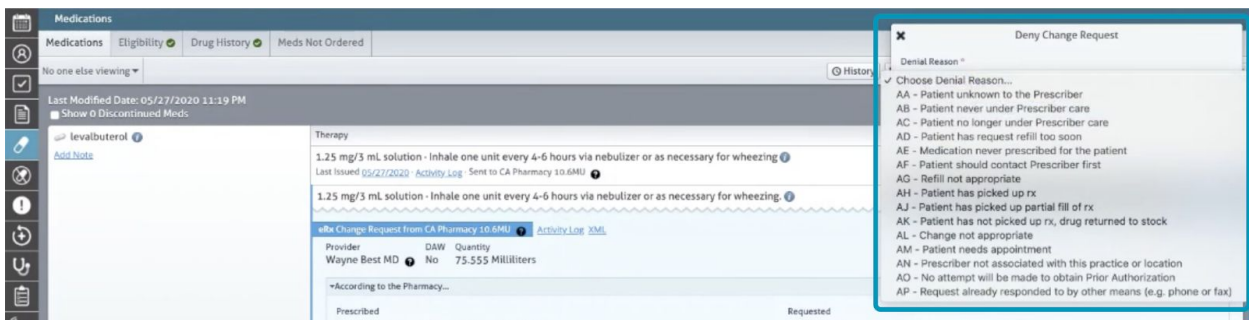
To deny the change, the user clicks the **Deny** button.
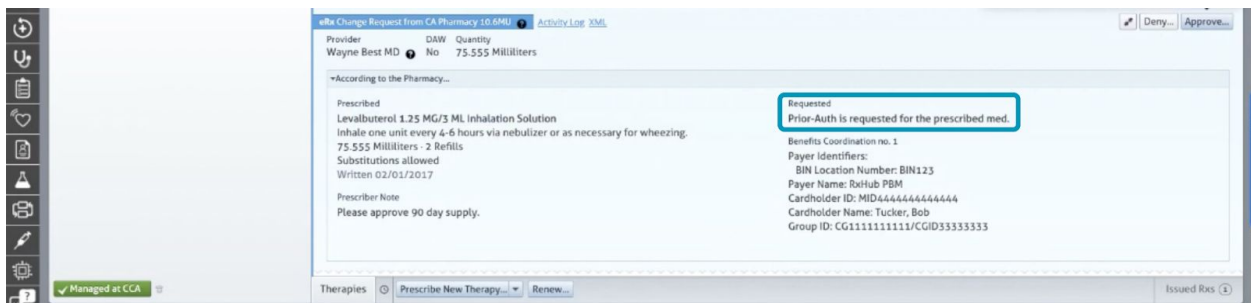

Choose a denial reason and write the Note. Click **Deny**.
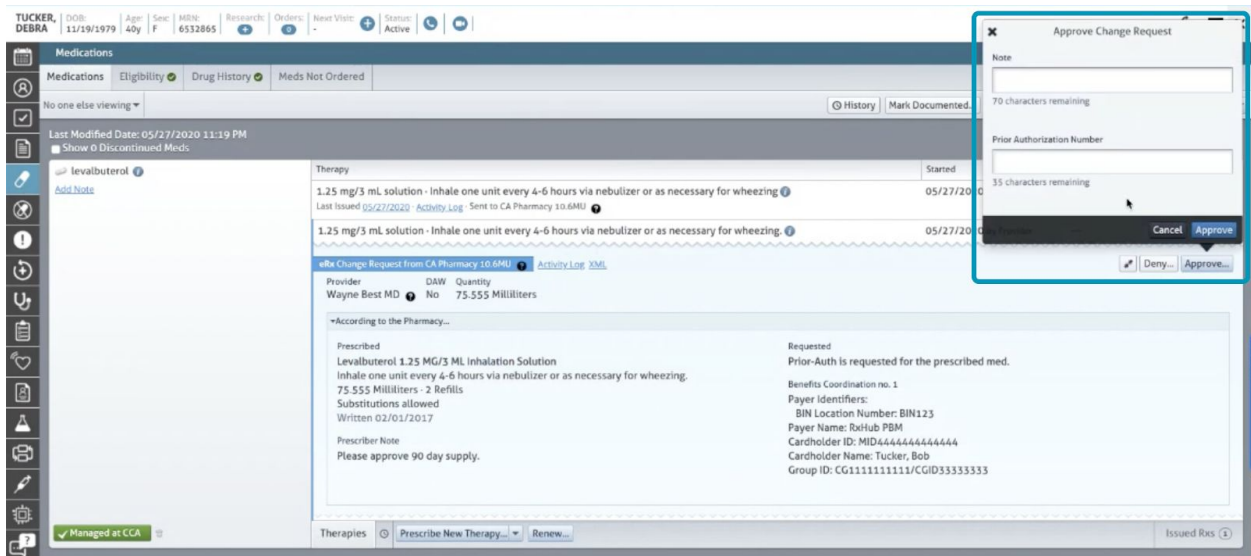
Prior Authorization

Pharmacy requests a Prior Authorization Number. The prescriber calls PBM and asks for a Prior Authorization Number.

Click the **Approve** button. Write the Note and **Prior Authorization Number**. **Deny** is the same process as we saw before.
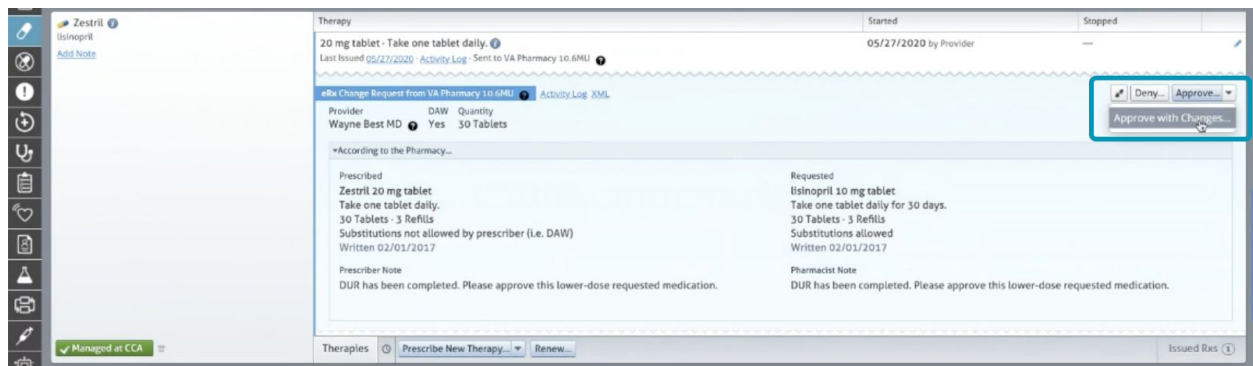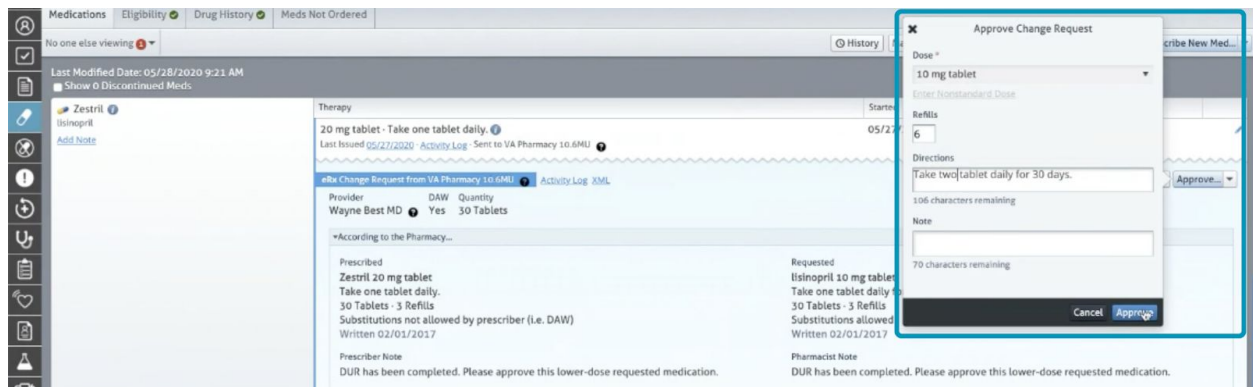
Therapeutic Interchange

Pharmacy requests a change in drug or dose. The prescriber can **Deny** as we saw before or **Approve** with or without changes.
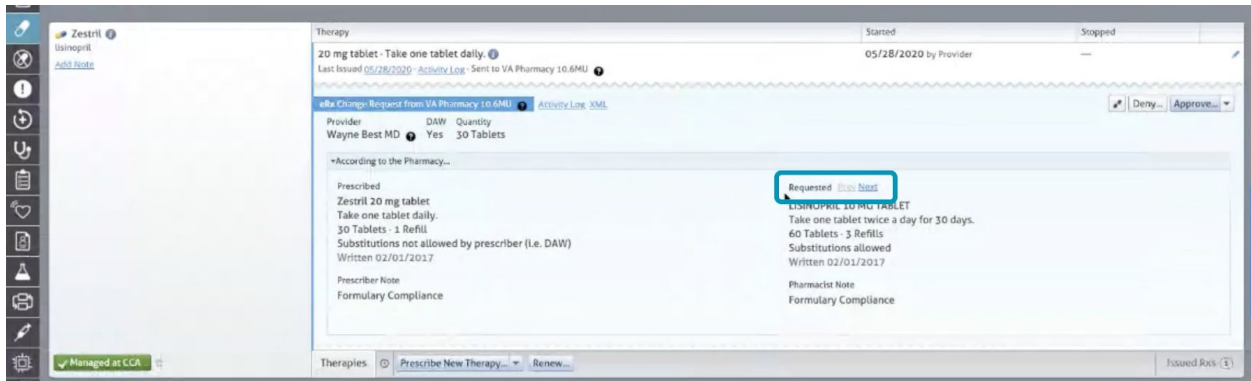

Approve without changes is the same process as we saw before. Approve with Changes allows the prescriber to edit the prescription. Click **Approve** in order to finish the process.

The Pharmacy can offer more than one choice of change. In that case the Prescriber clicks the **Next** button next to the drug requested until the preferred choice displays on screen.